



**Para-Transit Advisory Board**  
**Alvarado Transportation Center – 2<sup>nd</sup> Floor**  
**Meeting Minutes**  
**January 16, 2018**

**Board Members:**

Jayne Frandsen, John Standish

**Members of the Public:**

Ellen Nolan-Sorenson, Joseph Sorenson, Diana Marquez

**ABQ RIDE:**

Sandra Saiz, ABQ RIDE Supervisor; Yvette Garcia, Administrative Assistant; Adrian Cera, Office Assistant.

**Meeting Called to Order:**

Ms. Frandsen called the unofficial discussion to order at 10:37 AM. She then took roll of everyone who was in attendance.

**Acceptance of Agenda:**

Agenda could not officially be approved because there was not a full quorum.

**Approval of Minutes from November:**

Ms. Frandsen stated that they could not officially approve the Minutes for November 21, 2017 due to not having a full quorum, but with some corrections

**Public Comment:**

Ms. Nolan-Sorenson stated she was curious about when the IVR system would be up and running. Ms. Saiz replied by saying she would get in contact with our IT department to get an update on when it would be working again.

Ms. Marquez mentioned that when someone calls, the hold music is not working; that callers on hold are met with silence. Ms. Saiz stated that the City's IT staff is aware of

the problem, but they don't quite have a solution to the problem just yet. She stated that we will do a better job on letting our clients there is no hold music. Ms. Marquez asked that since we have a new Mayor, are there going to be changes to Transit. Ms. Saiz stated that they are in the first stages of figuring out the budgets and where departments are having concerns. After all that, ABQ RIDE should have a better understanding about what changes are going to be made. Ms. Frandsen asked if the bus signals and how the green lights only stay on for a few seconds were going to be fixed. Ms. Saiz stated they are aware of the short time that vehicles have for a green light and this is one of the problems the city is working on. Ms. Saiz wanted to give a quick update on the new Sun Vans that are on order. The vans are being made as we speak and we should start seeing the vans in Albuquerque starting in May. We kept the same layout in the van, but added one more camera to the inside.

**Chairperson's Report**

None

**Director's Report**

None

**Old Business**

None

**Announcements**

None

**Meeting adjourned**

The unofficial discussion adjourned at 11:02 a.m.